



NORTHERN BEACHES GYMNASTICS ACADEMY PROGRAM POLICIES

Please take the time to familiarise yourself with NBGA's policies. Please visit www.nbgacademy.com.au or call (02) 9913 7421 for more information.

1. All visitors to the centre must always comply with the rules and directions of management and/or employees of PSC & NBGA when on premises.
2. Refunds will incur a 10% surcharge.
3. Full fees are due prior to class commencement for Kindygyim Australia, Fitnastics Australia and Vacation Care Programs.
4. Birthday Party Deposit Payments must be made 3 days after date confirmation; full party payment must be made 10 days prior to the party date.
5. Notification of a participant not continuing is to be made at hello@nbgacademy.com.au or on the students account using the customer portal.
6. Each child that attends a class must appear on our class lists.
7. No parents/carers are permitted in the gym for the safety of our participants. Kindy gym parents/carers are permitted in the gym during their child's program.
8. Outside of program time your child is your responsibility.
9. For safety reasons no jewellery, baggy clothing or restrictive clothing can be worn during programs. Hair must be tied back and off the child's face.
10. Please ensure you are on time for your child's class. Children more than 15 minutes late for class may be refused entry and your child may miss class for that week.
11. At NBGA we promote a healthy lifestyle so please do not bring sick children or siblings to the gym. NBGA reserves the right to refuse entry into class persons that show signs of illness.
12. NBGA allow makeup classes for each class that your child is unable to attend. To be eligible for a makeup token, you MUST let us know ATLEAST 1 hour prior to the commencement of your child's class. Make up classes may only be made within the same term of the child's missed class (make up tokens cannot roll over to future terms). Makeup classes for all programs are subject to availability.